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Remember to have your scholarship applications in to the NEA office by 5:00 p.m. on Thursday, February 20th in order to meet the deadline. Applications are available at Sioux County & Niobrara County High Schools, on the NEA website, or you can stop in at the NEA office and pick one up.

Niobrara Electric Association, Inc is proud to announce the availability of SmartHub. This feature allows you online access to your billing information. We can now offer you a website that not only will inform you that the bill is available, but in addition, allow you to access all information concerning your service, such as usage information, past billing, and payment history. This new site is available both online and via smart phone application (please contact the office to get instructions concerning the smart phone access). Unfortunately, at this time, you will NOT be able to pay your bill online, but we are offering an ACH option of payment. To sign up for this payment option, fill out the form and send in to the NEA office.

To sign up for SmartHub access, you will need the following information:

- Your account #, Last Name or Business Name, email address, SSN or TIN, and the Zip code on your bill.

You may need to contact our office prior to attempting to sign up on the site in order to provide the SSN or TIN information as many of our accounts do not have that information available.

Go to the link below and using the link next to the "NEW USER?" at the bottom of the page, you can start the process of signing up to get access to the site.

<https://niobraraelectric.smarthub.coop/#login>:

If you have any questions or concerns, please feel free to contact our Billing Department at 307-334-3221 or 800-322-0544

Electronic Funds Transfer (EFT) / Auto Bill Pay

Automatic draft is simple, easy, convenient, and FREE.

Never forget to pay your bill again. Late fees and

Check writing are a thing of the past.

Simply fill out the form below and mail it to

our office with a VOIDED CHECK.

Niobrara Electric Association Inc. will draft your bank account on the
20th of each month (or the first business day after the 20th).

NEA Account(s) Number to be Paid with ACH

Customer Bank Name

NEA Customer Name

Customer Bank Address

NEA Customer Address/Mailing Address

City/State/Zip

City/State/Zip

Customer Bank Phone Number

NEA Customer Phone Number

Customer Bank Routing Number

CK /SV

Checking/Savings & Account Number

Please Circle Type of Account

Customer Signature

Date signed

Signature authorizes Niobrara Electric Assn Inc. to draft your account each month.

Please complete this form and return it to Niobrara Electric Assn. Inc., PO Box 697, Lusk WY 82225.
Some Restrictions Apply.

Auto Bill Pay

NEA is pleased to announce that we are offering a convenient Automatic Payment Plan for your monthly electric bill. Under the new plan, your electric bill can be paid directly from your bank account on the 20th, or the first business day after, of each month. Proof of payment will appear with your monthly bank statement.

Questions & Answers:

What is the Electronic Funds Transfer / Auto Bill Pay?

The Auto Bill Pay Plan is a method by which NEA draws money from your bank account each month to pay your electric bill.

What is required to be eligible for the Auto Bill Pay?

To be eligible, the consumer's credit history with NEA for the past 12 months must not indicate a returned check.

How does the Auto Bill Pay work?

Once you sign up, you will receive your bill each month as usual. Included on the bill will be the statement, "BANK DRAFT DO NOT PAY". This notifies you that your bill will be drafted and the date of draft.

Is there a charge for this service?

No, neither NEA nor your bank will charge you for this service.

When will my account be drafted each month?

The bank drafts will be processed by your bank on the 20th, or the first business day after, of each month.

Can I cancel whenever I wish?

You can cancel at any time with written 5-day notice to NEA.

How do I sign up?

If you are interested, please stop by and fill out an EFT Agreement. Include all the information requested. Be sure to attach a voided check from your bank account. Deposit slips are not acceptable.

Why is the draft day not the same as bill due date?

The difference in date is to accommodate all due dates for all types of accounts.

www.niobrara-electric.org

www.facebook.com/NiobraraElectric



NEA NEWS is a publication of Niobrara Electric Association, Inc

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Lusk WY 82225

Phone: 307-334-3221

Fax: 307-334-2620



Touchstone EnergySM

Office Hours

Monday—Thursday

7:30 am—5:00 pm

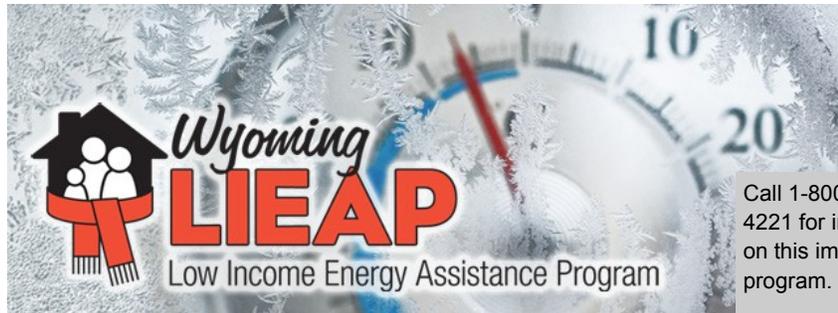
Fridays 7:30 am—
4:00 pm

Electricians Department

7:00 am—5:30 pm (M-F)

Outages1-800-322-0544
or 307-334-3221

Phones are answered 24 hours a day. Phones will be answered by Niobrara Electric Association during office hours and the Niobrara County Sheriff's office will take all other calls and dispatch NEA personnel.



Call 1-800-246-4221 for information on this important program.

Welcome back after all the holidays!

What's new in 2014? As you can see by the newsletter, online access! For right now, it is view and auto pay (ACH) only, but it is a step in the right direction. We are working on self directed pay by check and possibly debit/credit card payments. We need to work out testing the systems and for credit cards, who will bear the transaction fees, but more options are coming available soon.

Scholarship apps are coming due soon also, so if the costs of college are looking steep, look to us to possibly help with that. General college degree students are eligible, as well as line worker school. We have scholarships for young adults, as well as non-traditional students. The funding for the scholarships as well as some other programs that NEA does to return value to our members come from capital credits that are unable to be returned to past members, or are turned back to the fund in the case of an estate.

Work continues on storm cleanup from October, as well as on the work plan job between Lusk and Manville. Hopefully the remainder of winter is kind to all of us so we can get caught up on all the repairs.

Kenny Ceaglske, General Manager

BOARD OF DIRECTORS

District

John Hester	1	Keeline, WY	President
Andy Barnette	2	Lusk, WY	
David Keener	3	Marsland, NE	Sec./Treas
Bill Wilson	3	Harrison, NE	
Jack Hammond	1	Lance Creek, WY	
Jim Dunn	3	Harrison, NE	
Kenny DeGering	2	Lusk, WY	
Andy Greer	1	Lance Creek, WY	
JD Wasserburger	2	Lusk, WY	Vice President

Boardroom News

November/December Board Meeting

- Director Hammond spoke regarding Tri-State business.
- Director Keener discussed NREA business.
- Director Greer shared WREA information.
- Collections were discussed. Line Superintendent Rick Bridge gave an operations report and Manager Ceaglske gave his managers report.